

3 October 2012

## Closure of CityLink's Burnley and Domain Tunnels

Given the significant media coverage of today's closure of CityLink's Burnley and Domain tunnels, Transurban attaches the media release recently issued regarding the matter.



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## MEDIA RELEASE

CityLink apologises for the significant impact on Melbourne traffic that the closure of Burnley and Domain tunnels has caused. CityLink has deployed all resources possible to rectify the system issue and will advise commuters as soon as possible on the expected time for reopening.

CityLink announces that all tolls incurred by customers for the duration of the event will be refunded in full.

Account holders will be credited automatically. Customers who purchased Day Passes need to call 13 26 29 to process their refund.

CityLink has been affected by system issues preventing its ability to respond to incidents in the tunnel. While the roadway remains safe in its current state, should an incident occur Citylink would be compromised in its response. CityLink's absolute focus on customer safety requires the tunnels to be closed until the issue is resolved.

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