

Results Presentation

Half-Year Ended 31 December 2012

"The business has performed as expected in the first-half.

We expect to return to profitable growth in the second-half, albeit at a lower level than previously advised"

Tony Scotton
Chief Executive Officer





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Agenda

- 1. Highlights
- 2. Financial Overview
- 3. Operational Performance
- 4. Outlook
- 5. Q and A





1. Highlights

Tony Scotton
Chief Executive Officer



Financial Summary

- Revenue up 6.8% to \$237.8M
- EBITDA¹ down 1.4% to \$47.3M (down 3.0% compared with 1H12 underlying² EBITDA)
- NPAT¹ down 14.9% to \$18.4M (down 16.7% compared with 1H12 underlying² NPAT)
- Operating cash inflows up 20.4% to \$29.5M
- Interim dividend unchanged at 6.8 cents per share³, fully franked
- 1. Statutory and underlying (there were no significant charges in the current period)
- 2. The underlying basis is an unaudited non-IFRS measure that, in the opinion of the Directors, is useful in understanding and appraising the Company's underlying performance. The underlying basis excludes significant charges associated with acquiring and integrating new businesses, and costs associated with any significant restructuring within the business.
- 3. Ex div date: 19 February 2013. Record date: 25 February 2013. Payment date: 27 March 2013



Highlights

- Achieved organic revenue growth across all of the divisions despite the economic uncertainty and the strong Australian dollar
- Successfully rolled out mortgage services to ANZ bank in all states, and commenced roll-out of services to the Commonwealth Bank
- Leadership transitions completed for the Compliance and Assurance Divisions to Tim Whipple and Paul Butcher respectively
- Successfully integrated Compliance 360. This business has continued to enjoy strong organic growth in its core US markets, and took the first step towards globalisation by launching in Asia-Pacific in December 2012





2. Financial Overview

Geoff Richardson Chief Financial Officer





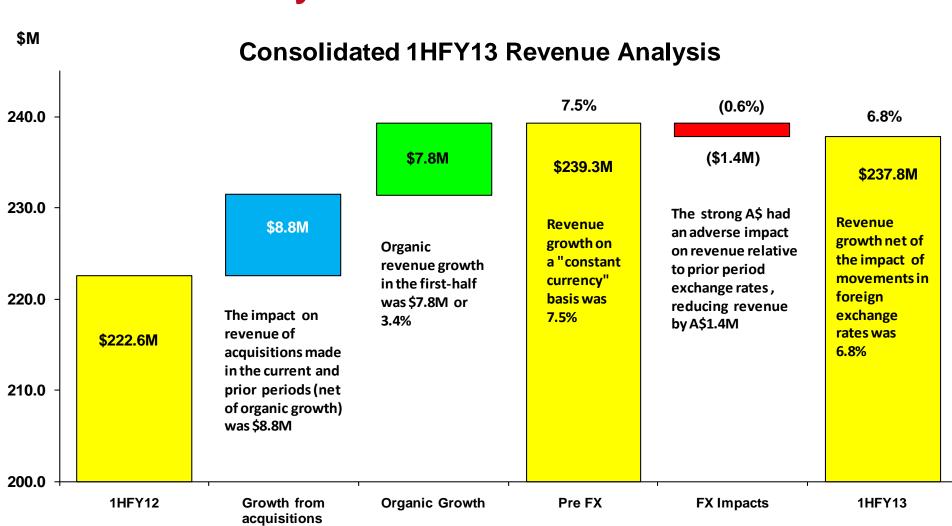
Income Statement

\$M	1H13	1H12	1H12	Change vs	Change vs
	Statutory & underlying	Statutory	Underlying	statutory	underlying
Revenue	237.8	222.6	222.6	6.8%	6.8%
Other income	0.3	0.4	0.4		
Total Revenue	238.2	223.0	223.0	6.8%	6.8%
Expenses	(190.9)	(175.1)	(174.3)	9.0%	9.5%
EBITDA	47.3	48.0	48.7	(1.4%)	(3.0%)
EBITDA Margin	19.9%	21.5%	21.9%	(1.6%)	(2.0%)
Depreciation & amortisation	(15.7)	(12.3)	(12.3)	27.9%	27.9%
EBIT	31.5	35.7	36.4	(11.6%)	(13.4%)
Finance costs - net	(6.8)	(6.3)	(6.3)	7.9%	7.9%
Associates	0.1	0.1	0.1		
Profit before tax	24.8	29.4	30.2	(15.7%)	(17.8%)
Tax expense	(6.2)	(7.6)	(7.9)	(18.9%)	(21.9%)
Minorities	(0.2)	(0.1)	(0.1)		
Net profit after tax					
attributable to shareholders	18.4	21.7	22.1	(14.9%)	(16.7%)





Revenue Analysis

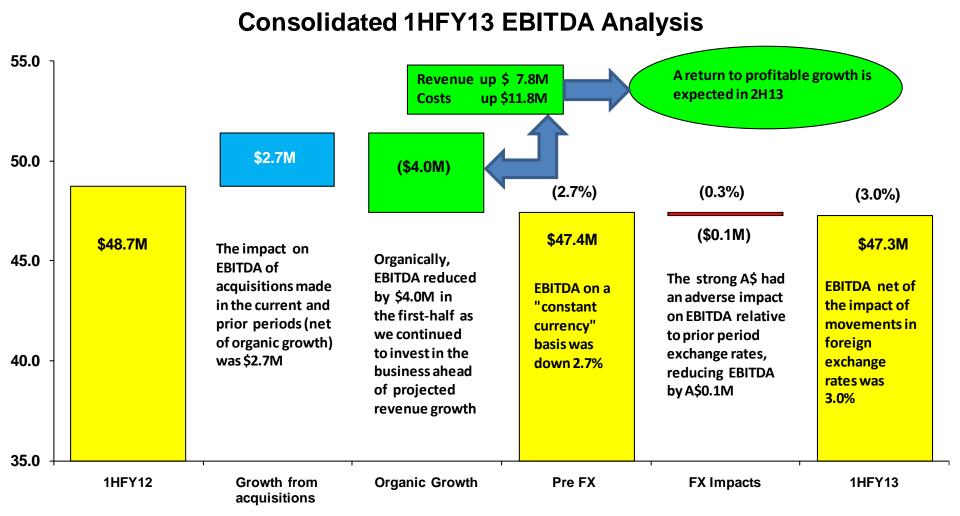






EBITDA Analysis









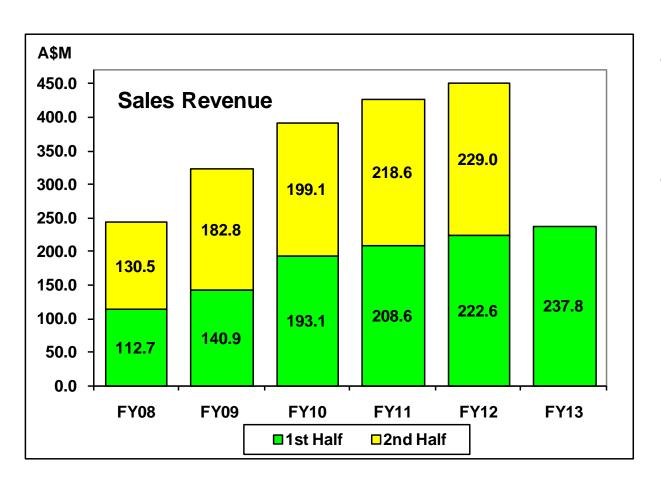
Reconciliation of Statutory to Adjusted NPAT

6 Months	1H13 A\$M	1H12 A\$M	Change %
Statutory NPAT	18.4	21.7	(14.9%)
Significant charges		0.5	
Underlying NPAT	18.4	22.2	(16.8%)
Specific non-cash items:			
Equity based remuneration	0.2	0.8	
Amortization of identifiable intangible assets	6.4	5.6	
	6.6	6.4	
Tax effect on specific non-cash items	(2.3)	(1.6)	
Non-cash items after tax	4.3	4.8	
Adjusted NPAT	22.7	27.0	(15.8%)
Adjusted EPS	11.1c	13.4c	(17.2%)





Consolidated Trends – Sales Revenue

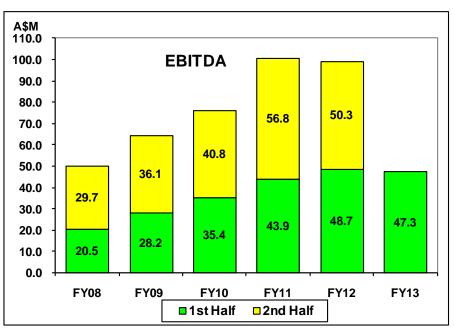


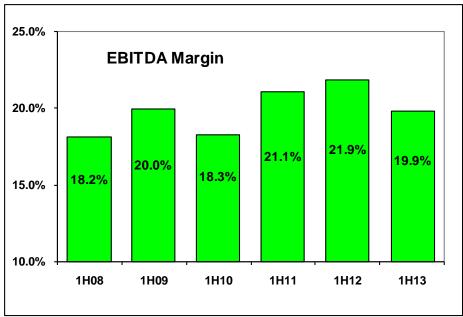
- First-half sales revenue up 6.8%
- Revenue bias to secondhalf expected to be more pronounced in FY13 than in previous years





Consolidated Trends – Underlying EBITDA¹

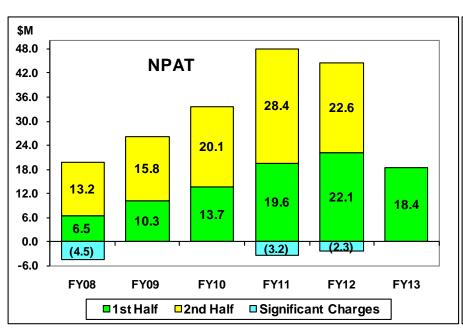


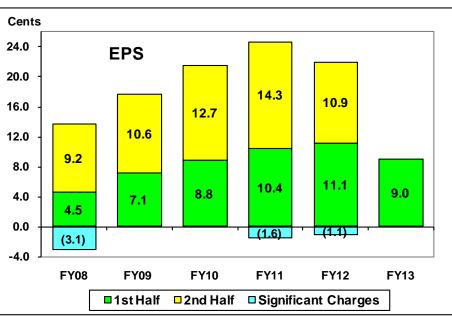


- Second-half bias in EBITDA expected to be more pronounced than in FY12
- EBITDA margin has reduced from 21.9% to 19.9% in 1H13 but is expected to grow in 2H13
- 1. Before the impact of significant charges (none in 1H13)



Consolidated Trends – NPAT¹ & EPS¹





- Reduction in first-half NPAT and EPS driven predominantly by higher charges for depreciation and amortisation as a result of recent investments in IT infrastructure and acquisitions
- EPS growth is expected in the second-half over the prior corresponding period
 - 1. Before the impact of significant charges (none in 1H13)





Impact of Movements in Exchange Rates

 The current sensitivities of 2H13 EBITDA and NPAT to movements in the value of the Australian dollar are approximately:

A\$K	GBP 1 pence from 0.6500	USD 1 cent from 1.0400
EBITDA	52K	85K
NPAT	28K	32K

 EBITDA and NPAT will increase if the Australian dollar weakens and will reduce if the Australian dollar strengthens





Balance Sheet

	Dec 12 \$M	June 12 \$M	Change %
Cash	42.3	43.9	(3.8%)
Intangibles	551.4	557.5	(1.1%)
Other assets	184.6	184.4	0.1%
Total assets	778.3	785.9	(1.0%)
Debt	251.6	254.0	(1.0%)
Deferred revenue	65.7	70.7	(7.1%)
Other liabilities	87.4	93.9	(7.0%)
Total liabilities	404.6	418.6	(3.4%)
Net assets	373.7	367.2	1.8%
Net gearing ¹	35.9%	36.4%	(0.5%)
Interest cover ²	6.8x	6.8x	-
Net asset backing (cents)	180.5	179.8	0.4%

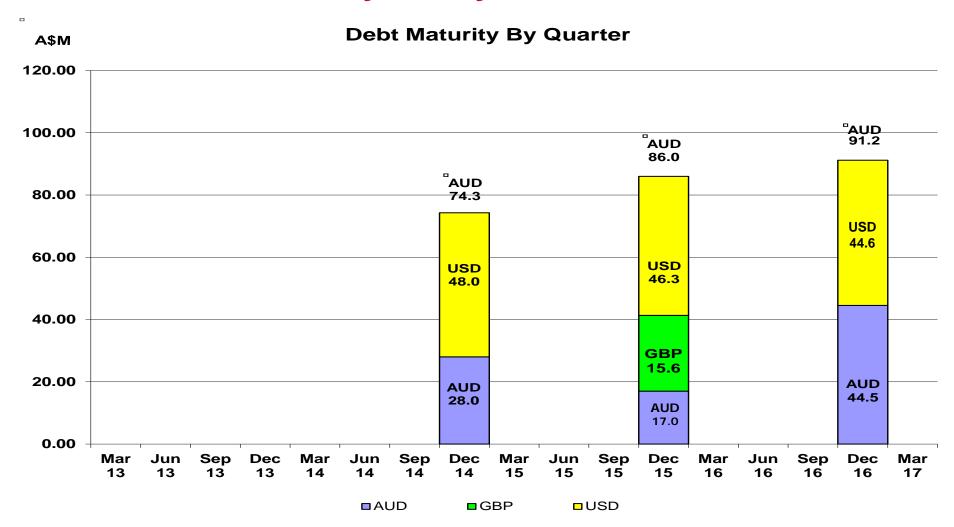
^{1.} Net debt/(net debt plus equity)

^{2.} Underlying EBITDA/ interest expense





Core Debt Maturity Analysis







3. Operational Performance

Tony Scotton
Chief Executive Officer





Information Services

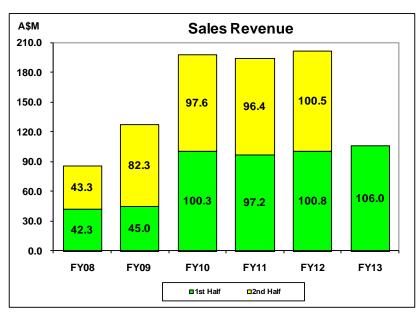
6 Months

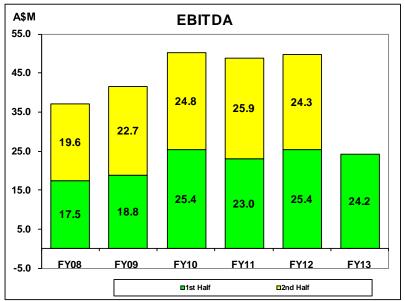
Revenue

EBITDA

EBITDA margin (%)

1H13	1H12	Change
\$M	\$M	%
106.0	100.8	5.1%
24.2	25.4	(4.6%)
22.9%	25.2%	(2.3%)







Information Services

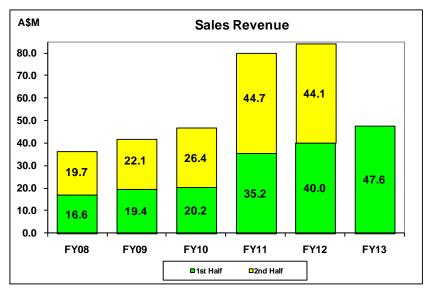
- The Property business achieved revenue growth of 8.3% reflecting the increased mortgage services business flowing from the ANZ bank contract – but higher costs saw EBITDA reduce
- Services to ANZ have been progressively rolled out to all states during the first-half, and the rollout of further services to the Commonwealth Bank (CBA) will recommence in the second-half
- The property business is expected to grow revenue and profit strongly in the second-half and into FY14
- The Standards business continued to experience softness in demand which, together with a reduced flow of new standards, saw sales of standards reduce. However, subscriptions continued to grow. Revenue declined 1.7% but EBITDA was up 0.4%
- An improved performance in the second-half is expected as the flow of standards picks up

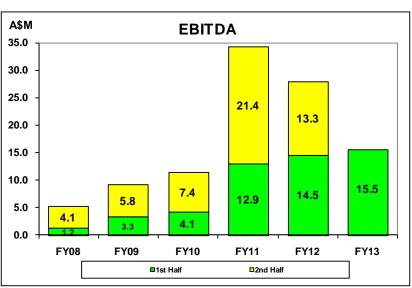




Compliance Services

6 Months	1H13	1H12	Change
	\$M	\$M	%
Revenue	47.6	40.0	18.8%
EBITDA	<u> 15.5</u>	14.5	7.0%
EBITDA margin (%)	32.6%	36.2%	(3.6%)









Compliance Services

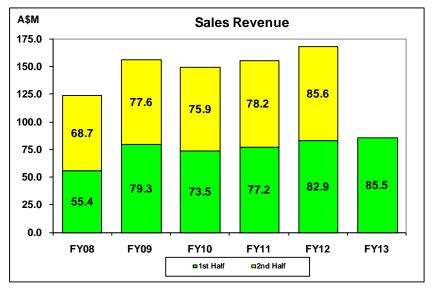
- The division achieved revenue growth of 18.8%, driven by the acquisition of Compliance 360
- Weaker trading conditions were encountered in the EMEA and APAC regions
- Tim Whipple has taken over leadership of the division from Andy Wyszkowski
- Compliance 360, a recognised leader in SaaS-based governance, risk and compliance (GRC) workflow solutions achieved solid organic growth and launched in APAC
- Learning continues to address the technical challenges that emerged in FY12 with its new learning content platform. Despite record levels of new business, lower than expected levels of renewals had an adverse impact on organic growth
- Outlook for FY13 is for revenue growth but flat EBITDA compared with FY12

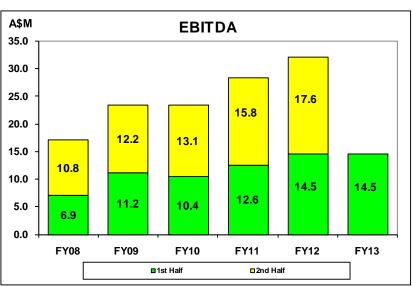




Assurance Services

6 Months	1H13	1H12	Change
	\$M	\$M	%
Revenue	85.5	82.9	3.2%
EBITDA	14.5	14.5	(0.1%)
EBITDA margin (%)	16.9%	17.5%	(0.6%)







Assurance Services

- Achieved revenue growth of 3.2% (4.8% on a constant currency basis, of which 2.4% was organic). This is below our medium term trend of 5% to 7% and reflects a decline in training revenues across key markets, particularly Australia
- Our Asian businesses performed strongly delivering double digit revenue growth primarily as a result of expansion of both our ethical and 2nd party supplier audit programmes
- The America's business continued to grow revenue at above trend rates, despite a reduction in training
- We continue to grow our share of the global retail-agri-food market, with key new customer wins in EMEA. The acquisition of the Global Trust business has helped secure key new customer wins in the USA and Asia and the recent acquisition of QPro in South Africa is expected to help deliver further growth in this sector
- An improved performance is expected in the second-half



4. Outlook

- A stronger than normal bias to the second-half result is expected as revenues increase and costs remain relatively stable
- The second-half is expected to benefit from:
 - An uplift in the property services business driven by the ANZ contract and the continuing ramp up of services provided to CBA
 - > An improved performance from the Standards business
 - > A stronger second-half from the Assurance business
- However, the second-half outlook for Compliance and Assurance Training has weakened resulting in reduced full-year expectations



4. Outlook (continued)

 Expected outcomes based on assumed second-half average exchange rates¹ are:

	Statutory & Underlying
EBITDA:	Between A\$100M and A\$105M
NPAT:	Between A\$40.5M and A\$44.0M





5. Q & A